



If you wish to obtain copies of the personal information we hold about you, please let us know (we can assist you with your request). We are obliged to provide you with a free copy of the personal information that you request within 1 month.

## **Conflict Checks**

Those persons working on your legal problem have a duty to act in your best interest and are required by the Solicitor's Regulatory Authority to guard against anything that may prevent, or appear to prevent this.

Therefore, before taking on your case, we (and our advisor volunteers) will undertake a conflict check to ensure we are not currently working on a matter, or have previously worked on a matter, that may impact on our ability to fulfil this duty.